

Question Summary

Thank you for applying for this position, are you currently working? (If yes ask them where they are currently working and why they are looking to leave. If no ask them where their last job was, what was the role and the reason for leaving?)

The candidate is not currently working. Their last job involved buying and shipping, and they left due to reasons unrelated to the role itself.

How much general warehouse experience do you have? (Ask them what past warehouse roles have they worked in and what companies)

The candidate has four years of general warehouse experience, having worked in roles such as picking, packing, shipping, and receiving at companies including Amazon and Tea Turtle.

Do you have experience generating shipping documents like Bills of Lading, UPS/FedEx Labels, Packing Slips, and International Documents? (Ask them which of these types of documents they have created before)

The candidate has experience creating FedEx shipping labels and some documentation.

Have you ever been involved in other warehouse duties like stock rotations for finished goods, physical counting of product, housekeeping of the warehouse/shipping office, or inventory consolidations of raw and finished goods? (Ask them which of those they have done before and how much)

The candidate has performed tasks such as housekeeping, restocking, and inventory paperwork, including inventory consolidations and physical counting of products.

Have you helped with customer inquiries and resolutions before? (Ask them how much experience they have with it and where they have done it before)

The candidate has experience handling customer inquiries and resolutions, which they performed in their most recent job.

Do you have the ability to lift up to 50 pounds and 25 pounds over your head?

The candidate confirmed they can lift up to 50 pounds and 25 pounds over their head.

Are you comfortable learning and using computer terminals and software?

The candidate is comfortable learning and using computer terminals and software.

Do you have any Forklift or Tow Motor experience? (Ask them to describe their past use of Forklifts or Tow Motors and estimate their number of years of experience).

The candidate has two years of experience operating both sit-down and stand-up forklifts.