

Tracia Jackson

Shipping & Receiving Associate

Summary

Tracia demonstrated a solid understanding of warehouse operations, including shipping and receiving, inventory management, and forklift operation. Their experience with creating shipping labels and handling customer inquiries further showcases their versatility in warehouse tasks. However, there were some areas where more detailed responses could have strengthened their evaluation.

Overall Score
75 out of 100

Completed on
Feb 21, 2025



! The candidate switched tabs 1 time during the interview.

Interview Skills

75 warehouse experience



The candidate demonstrated a solid understanding of warehouse operations, including shipping and receiving, inventory management, and the use of forklifts. They also have experience with creating shipping labels and handling customer inquiries, showcasing their versatility in warehouse tasks.

Question Summary

Thank you for applying for this position, are you currently working? (If yes ask them where they are currently working and why they are looking to leave. If no ask them where their last job was, what was the role and the reason for leaving?)

The candidate is not currently working. Their last job involved buying and shipping, and they left due to reasons unrelated to the role itself.

How much general warehouse experience do you have? (Ask them what past warehouse roles have they worked in and what companies)

The candidate has four years of general warehouse experience, having worked in roles such as picking, packing, shipping, and receiving at companies including Amazon and Tea Turtle.

Do you have experience generating shipping documents like Bills of Lading, UPS/FedEx Labels, Packing Slips, and International Documents? (Ask them which of these types of documents they have created before)

The candidate has experience creating FedEx shipping labels and some documentation.

Have you ever been involved in other warehouse duties like stock rotations for finished goods, physical counting of product, housekeeping of the warehouse/shipping office, or inventory consolidations of raw and finished goods? (Ask them which of those they have done before and how much)

The candidate has performed tasks such as housekeeping, restocking, and inventory paperwork, including inventory consolidations and physical counting of products.

Have you helped with customer inquiries and resolutions before? (Ask them how much experience they have with it and where they have done it before)

The candidate has experience handling customer inquiries and resolutions, which they performed in their most recent job.

Do you have the ability to lift up to 50 pounds and 25 pounds over your head?

The candidate confirmed they can lift up to 50 pounds and 25 pounds over their head.

Are you comfortable learning and using computer terminals and software?

The candidate is comfortable learning and using computer terminals and software.

Do you have any Forklift or Tow Motor experience? (Ask them to describe their past use of Forklifts or Tow Motors and estimate their number of years of experience).

The candidate has two years of experience operating both sit-down and stand-up forklifts.

Interview Recording



Transcript

Interviewer: Hello, this is Clay from Crucial Link. Thank you for taking a few minutes today to talk more about the job as well as your skills and experiences. How are you doing today?

Candidate: I'm doing good.

Interviewer: That's great to hear! Thank you for applying for this position. Are you currently working?

Candidate: No.

Interviewer: Alright, where was your last job, and what was your role there? Also, could you share why you left that position?

Candidate: Um, my last job was buying, shipping, Please I left because I wasn't a

Interviewer: Got it, so your last role involved buying and shipping. Could you clarify why you left? Was it related to the role itself or something else?

Candidate: Something else.

Interviewer: Understood. How much general warehouse experience do you have?

Candidate: Four years.

Interviewer: Great, can you tell me about the past warehouse roles you've worked in and the companies you worked for?

Candidate: Most of work, uh, work for is picking and packing and shipping and receiving. And I worked at Amazon. I worked at Tea Turtle. I worked at short companies. I cannot think of at the moment, and I worked there shipping.

Interviewer: Thanks for sharing that. Do you have experience generating shipping documents like Bills of Lading, UPS/FedEx Labels, Packing Slips, or International Documents? If so, which ones have you created before?

Candidate: Yes. I have credit shipping labels. I kept creating FedEx labels. And documents. Document Dotation

Interviewer: Okay, so you've worked with FedEx labels and some documentation. Have you ever been involved in other warehouse duties like stock rotations for finished goods, physical counting of products, housekeeping of the warehouse or shipping office, or inventory consolidations of raw and finished goods? If so, which of these have you done before?

Candidate: I did all of those. I did housekeeping. I did um, restocking, and I did paperwork for Spectrum mix. Patients inventory. At Dade County. Yes.

Interviewer: That's great to hear you've had experience with all of those tasks. Have you helped with customer inquiries and resolutions before? If so, how much experience do you have with that, and where did you do it?

Candidate: Yes. I have. I, um, did that in my last job my recent job I had. Alright. Basically, counting out what was wrong and what was right. Yes.

Interviewer: Got it, so you've handled customer inquiries and resolutions in your last job. Do you have the ability to lift up to 50 pounds and 25 pounds over your head?

Candidate: Yes.

Interviewer: Great. Are you comfortable learning and using computer terminals and software?

Candidate: Yes. I do.

Interviewer: Perfect. Do you have any Forklift or Tow Motor experience? If so, can you describe your past use of them and estimate how many years of experience you have?

Candidate: Yes. I have sitting down and I have standing up. A spit.

Interviewer: Okay, so you've used both sit-down and stand-up forklifts. How many years of experience would you say you have operating them?

Candidate: Two years.

Interviewer: Got it, two years of forklift experience. Do you have any questions for me about the position or the company?

Candidate: No.

Interviewer: Alright, thank you for taking the time to interview with me. If you are a fit for this position, someone will be in touch with you soon. (__END_INTERVIEW_TOKEN__)

Candidate Feedback

No Feedback